



May 23, 2018

Mr. William Carter
13715 South Lakeshore Drive
Olathe, KS 66061

Dear Bill:

As of today, May 23, 2018, I have spent fifty years of my life in the glass industry. This is not an occasion for a celebratory banquet or party. The entire half-century has been a celebration, to the extent of my ability to make it so. Rather, it is an appropriate time to express my gratitude to the people who have made my career such a pleasant experience.

From the beginning, more experienced and learned people have taught, advised, and informed me to alleviate my initial ignorance about glass-related science, technology, practices, and institutions. Enough customers bought products and services to enable my glass businesses to survive and, eventually, to flourish. I have been fortunate to work with many interns, employees, associates, and consultants with whom I was proud to associate. Several competitors have become life-long friends. Talented architects have allowed me to work on fascinating projects. Great attorneys have trusted me to assist with significant litigation. Enough people worked to enhance the science, technology, institutions, and standards of our industry to make me proud of it. Many people exhibited enough honesty, morality, ethics, and character to inspire me. To all of them, I am grateful. You are one of those people.

Lest I neglect to say it:

Thank you.

Sincerely,

HH Chamberlain

Henry H. Chamberlain
Chairman

P.S: I have no plan to retire. I enjoy this industry more each year.